



ANNUAL REPORT

2025-2026

Table of Contents

1. Executive Summary.....	3
1. Chairperson’s Report – 2025–2026.....	4
2. Programme Coordinator’s Report –2025–2026.....	6
3. Our Dedicated Volunteers	8
4. Statement of Service Performance.....	9
5. Impact Stories: Voices of Change.....	14
6. Future Outlook: Vision and Plans	15
7. Financial Statement.....	16

1. Executive Summary

Citizen Advocacy Auckland continued providing independent advocacy and Disability Information and Advisory Services (DIAS) across Auckland, supporting adults with intellectual disabilities to uphold their rights, make informed decisions, participate fully in community life, and strengthen wellbeing.

Citizen Advocacy focused on developing and sustaining long-term, one-to-one relationships between people with disabilities and volunteer citizen advocates. Advocates supported individuals to have their voices heard, safeguarded their rights, navigated challenges, and strengthened community connections. Through DIAS, we provided accessible information, individualised advice, navigation support, and community education for disabled people, families, carers, advocates, and professionals.

Demand for our services remained significant throughout the year, including 27 face-to-face meetings, 5868 emails, 192 phone calls, and 36 online meetings. Digital engagement reached 2,200 active users, while 123 printed resources and 4 quarterly newsletters extended information and advocacy messages into the wider community.

Community engagement remained an important part of our work. We participated in the Disability Annual Transition Expo, delivered a Supported Decision-Making workshop attended by 25 participants, and contributed to Disability Connect's "*Using Your Voice*" series, reaching approximately 50 people. These activities increased awareness of disability rights, advocacy, and available support.

Cultural responsiveness remained central to our work, with a strong focus on Te Ao Māori, Te Tiriti o Waitangi, manaakitanga, whanaungatanga, and tino rangatiratanga. We were honoured to receive the gifted Māori name - Āwhina Tāngata, meaning "to help or support people," reflecting our organisation's purpose and values.

The reporting period highlighted increased complexity within the disability support system, including barriers to accessing services, workforce instability, inconsistent crisis responses, service continuity challenges, and growing demand for intensive advocacy and system navigation.

Looking ahead, Citizen Advocacy Auckland will strengthen its commitment to the Enabling Good Lives principles through leadership and vision development, co-design with adults with intellectual disabilities and whānau, culturally responsive practice, and a greater focus on person-directed planning, natural relationships, and meaningful community inclusion. We also successfully gained registered charitable entity status under the Charities Act 2005, marking an important milestone in our organisation.

2. Chairperson Report – 2025 – 2026

Deborah Espiner, Chair

It is always refreshing to write this report for the Citizen Advocacy Auckland AGM. It provides an opportunity to look back and celebrate all that has been achieved in the past year and to look forward to the coming year and the possible actions we can collectively make to the lives of people with intellectual disabilities.

To quote the Dalai Lamas:

“Just as ripples spread out when a single pebble is dropped into the water, the actions of individuals can have far-reaching effects.”

To me, this affirms that one positive action or word can create a chain reaction of positive outcomes. The thought and energy we put into the world has the power to influence and inspire others. It has an impact far beyond us, contributes to something greater and can lead to and bring about profound changes. This year brought significant changes to the sector, creating both challenges and opportunities to seek support.

I deeply appreciate CA members for their steadfast support throughout the year. I would like to thank our advocates for their ongoing dedication to the programme and the time and energy given to ensure that citizen advocacy is a meaningful reality. To the proteges, thank you for your openness, participation, and ongoing support of the programme. Your willingness to share your experiences gives purpose and momentum to our work. I would like to thank the Board for its strong strategic vision, deep commitment, and ongoing work to advance the mission of CA. Thank you to our Treasurer, Andrew Simpson, our Secretary, Fran Hartnett and to Board members, Annette Rogers, Serita Lau'ese-Blane and Maureen Corby who have seen CA through another successful and meaningful year.

Thanks are also extended to all those who have supported CA in so many ways. Sincere thanks to Debbie Lynch for her outstanding interpreter support and Adele Brady for auditing annual accounts. We appreciate funding support from the Ministry of Health, Disability Information and Advice Services (DIAS), Community Organization Grants (COGs) and the Four Winds Foundation and Frozen Funds. Your support and funding have enabled new developments and learning opportunities.

Earlier in the year Rachael Stent resigned as Coordinator. The enthusiasm, knowledge, professionalism and skills she shared with us enriched CA. Rachael sought out, built and maintained relationships, managed our office, and organized and facilitated memorable events. We appreciate the positive way in which Rachael successfully profiled CA to our funders. She oversaw the submission of our

constitution to the Charities Commission, facilitated the redeveloping of our website giving it a sharper look, updated content, and better accessibility along with analytics tracking. Her creativity and innovative ideas have strengthened CA and helped us grow and thrive. We wish her well for new opportunities and adventures that lie ahead.

We were delighted to appoint Inna Ershova as our new coordinator. Most of you will have met Inna by now and will be enjoying her warm personality, value base and skill set. We are appreciative of the way in which Inna has stepped into this new position and is fulfilling the role.

We could not continue to do the work that we do in the community without the amazing support we receive from all of you, we thank you.

Our treasurer will present the detailed accounts, but I am pleased to report a stable financial position. A commitment to efficiency and careful spending has kept our running costs low ensuring that a larger portion of our resources could go into the programme.

As we look to the coming year, the need for advocacy remains as increasingly more people seek a supportive person to stay close, listen, and share their journey.

Deborah Espiner
Chair
Citizen Advocacy Auckland Inc.

3. Programme Coordinator's Report – 2025–2026

Inna Ershova, Coordinator

It is a great honour to present my first Annual Report as Programme Coordinator of Citizen Advocacy Auckland.

I would like to express my sincere appreciation to Rachael for giving me the opportunity to become part of Citizen Advocacy Auckland. From the beginning, she supported me throughout my volunteer advocate induction, shared her experience, and ultimately recommended me for this role. Her kindness and trust have made a lasting impression on me, and I will always remember her support as a wonderful example of partnership, trust, and respect.

Since stepping into the coordinator role in January 2026, I have been deeply touched by the strength, generosity, and support within the disability community. I have had the privilege of meeting so many dedicated people who are committed to creating positive changes, strengthening the disability sectors, protecting rights, improving quality of life, and ensuring that people with disabilities and their carers have greater opportunities to be heard, valued, and included.

I have also been incredibly grateful for the support of our Board, advocates, proteges, and wider community. Their kindness, patience, respect, and encouragement have given me the time and space to learn, develop, and grow into my role. Most importantly, Debbie, Fran, Maureen, Serita, Annette, and Andrew have made me feel welcomed and valued, not simply as a Coordinator, but as a member of the Citizen Advocacy Auckland family. Thank you for your humble approach, professionalism, wisdom, kindness and encouragement. I have learned so much from each of you, and your support meant a world to me, particularly as I have taken my first steps into this role. I feel very fortunate to be surrounded by people who lead with humility, compassion, and a genuine commitment to others.

Debbie, the Dalai Lama's quote beautifully reflects the philosophy of Citizen Advocacy - "one person can make a difference."

I am very grateful to be part of this journey and look forward to continuing to work alongside our board, advocates, proteges, families, and wider community.

Highlights and Focus Areas

- **Increased requests for advocacy:** We have received an increasing number of concerns from people with disabilities experiencing systematic abuse in services, marginalisation, limited employment opportunities, and a lack of professional support and care.
- **Expanding community presence:** I have attended transition expo, conference, online sessions and community events across Auckland and Christchurch. In June, we successfully delivered the "Imagining and Living My Good Live" workshop.

- **Community Inclusion:** We engaged a Māori Service Advisor who supported us with translating Māori words and phrases for our website. This will help us to strengthen our cultural inclusion.

Looking ahead and our key priorities:

- Reaching more people across Auckland who could benefit from a citizen advocacy relationship, particularly those isolated from services or community.
- Growing and strengthening our network of committed volunteer advocates.
- Delivering community-based workshops and conversations to increase awareness of Citizen Advocacy, share advocacy knowledge, and build collective capacity.
- Securing sustainable funding to support long-term planning, strengthen our services, and enable the continued growth of Citizen Advocacy Auckland.

Acknowledgements:

Thank you to our board for all your generous support, your time, and your guidance. Your belief in the power of Citizen Advocacy Auckland is truly invaluable and inspires us to keep making a difference.

To our incredible citizen advocates, your loyalty, compassion, and willingness to walk alongside someone else are the heart of what we do.

To our proteges, thank you for your courage in sharing your stories, experience, and challenges, and for placing your trust in us. Your voices, and determination inspire Citizen Advocacy Auckland to create positive changes.

Inna Ershova
Programme Coordinator
Citizen Advocacy Auckland Inc.

4. Our Dedicated Volunteers

Citizen Advocacy Auckland is strengthened by the commitment of volunteers who choose to stand alongside people with intellectual disabilities and build relationships grounded in trust, respect, and loyalty. Our volunteer advocates give their time generously, listen without judgment, and support people to have their voice heard, their rights respected, and their choices recognised.

We would like to extend our heartfelt gratitude to everyone who has supported Citizen Advocacy Auckland through this year. An especial thank you to those who have helped at events, offered their professional expertise, contributed in ways both big and small, or simply taken the time to share what matters most to them. Every act of kindness, generosity, and service contributes to creating opportunities for people to live a good life.

A Message of Thanks from Our Team

On the behalf of the entire Citizen Advocacy Auckland and the people we serve, we are deeply grateful for your continued support and commitment.

This year has brought both challenges and change, with an increasing number of requests for crisis advocacy and a growing need for support across education, housing, and access to essential needs services. Alongside these challenges, we have witnessed many moments of hope and positive change from developing new advocacy partnerships and strengthening community connections to celebrate small but meaningful achievements that can make a lasting difference in people's lives.

To all those who have stood alongside Citizen Advocacy Auckland including our advocates, board members, funders, collaborators, and wider community - thank you!

5. Statement of Service Performance

Our organisation provides a combination of **Independent Citizen Advocacy Services** and **Disability Information and Advisory Services (DIAS)** to support adults with an intellectual disability and vulnerable individuals across Auckland. Our work focuses on promoting rights, wellbeing, informed decision-making, and full participation in community life.

Citizen Advocacy Services

Under this contract, we provide long-term, one-to-one advocacy support by:

- **Recruiting, training, and supporting volunteer citizen advocates** who stand alongside people experiencing vulnerability, social isolation, or exclusion.
- **Matching individuals with a suitable advocate** to help safeguard their rights, amplify their voices, and strengthen their connections in the community.
- **Monitoring and supporting advocacy relationships** to ensure they remain safe, ethical, and responsive to changing needs.
- **Providing support for issue-based advocacy**, including navigating services, addressing barriers, resolving concerns, and promoting fair treatment.
- **Increasing community awareness** of the value of citizen advocacy and the rights of vulnerable individuals.

Disability Information and Advisory Services (DIAS)

We also provide free, accessible DIAS support throughout Auckland, including:

- **Disability-related information and guidance** for disabled people, whānau, carers, and professionals.
- **Navigation assistance** to help people understand and access disability supports, service pathways, community resources, and government entitlements.
- **Individualised advice** so people can make informed choices about supports that best fit their needs and goals.
- **Community outreach and education**, promoting disability rights, inclusion, and awareness of available supports.

Total number of people with disabilities who have engaged with our services offered by this contract during the reporting period - including the following:

- A. face to face meetings with disabled people (27)
- B. phone, email or zoom / teams meetings supporting people with disabilities (568 emails, 36 zoom team meetings, 192 phone calls)

- C. Contacts made with online / website materials relevant web and social media statistics (2,200 active users, 2100 new users)
- D. Published material /brochures / publications provided (4x quarterly newsletters and 123 brochures, business cards, and easy read guides distributed at events/expos within the community)

Narrative behind the data:

Advocacy, Support, and Direct Contacts

Face-to-face meetings, phone calls, emails, and Zoom/Teams sessions continued to be the main ways the coordinator provided support to disabled people, volunteer advocates, whānau, and community organisations. This included:

- Regular meetings with volunteer advocates who provide ongoing support within Citizen Advocacy partnerships.
- Check-ins with disabled people to ensure they feel supported, safe, and connected, and that their needs are being met.
- One-off advocacy for disabled people and their whānau navigating disability, health, housing, and social support systems.
- Crisis advocacy when immediate intervention was required due to urgent risk, service breakdowns, or complex personal situations.
- Contacting and coordinating with agencies such as Taikura Trust, Explore, Kāinga Ora, WINZ, and health providers on behalf of disabled people.
- Supporting community organisations to improve inclusive practice, particularly where disabled people faced barriers to participation or volunteering.
- This demand is reflected in the high volume of direct communication, including 568 emails, 192 phone calls, and 36 online meetings.

Community Outreach, Sector Engagement, and Training

Citizen Advocacy Auckland was active and visible throughout the community and disability sector during this reporting period.

- This year, Citizen Advocacy attended the Disability Annual Transition Expo, which had one of the largest turnouts seen in recent years. The high level of engagement resulted in extensive distribution of brochures, Easy Read guides, and business cards, and generated new enquiries from disabled people, families, and professionals seeking information or support.
- The coordinator also facilitated a community workshop on Supported Decision-Making, attended by 25 disability sector professionals and community members. Participants took away published resources and

subsequently distributed them within their own professional networks, significantly extending the reach of Citizen Advocacy's information.

- In addition, the coordinator presented as part of Disability Connect's three-part series "*Using Your Voice*," speaking to a large audience of around 50 people. This presentation increased community awareness of Citizen Advocacy promoted understanding of rights-based advocacy and encouraged individuals to explore advocacy opportunities or seek support.
- Across all events and outreach activities, 123 printed materials were distributed, alongside four quarterly newsletters shared with our wider mailing list, which include volunteer advocates.
- This year, Citizen Advocacy Auckland submitted its constitution on time and successfully gained legal status as a registered charitable entity under the Charities Act 2005.

Narrative: Supporting a culturally responsive environment.

Citizen Advocacy Auckland is committed to creating a culturally responsive environment where disabled people and their whānau feel seen, respected, and supported in ways that honour their identity, culture, and lived experience. Our work is grounded in relationship-based advocacy, which allows us to understand people as whole individuals, including their cultural connections, values, and worldviews. We recognise the importance of Te Reo Māori and the need to uphold the principles of Te Tiriti o Waitangi. In practice, this means ensuring Māori disabled people and their whānau have advocacy that reflects manaakitanga, whanaungatanga, and tino rangatiratanga. We work in ways that strengthen mana and support Māori to define what a good life looks like for them, in line with Enabling Good Lives principles. Where appropriate, we incorporate Māori models of wellbeing, and we ensure that whānau involvement is welcomed and supported. We ensure that all our advocacy is accessible and culturally safe by:

- Taking a personalised approach and adapting communication to suit cultural norms and language needs
- Using interpreters where necessary, including NZSL, and providing Easy Read information
- Ensuring that decisions about advocacy direction sit with the person and their whānau
- Being flexible about meeting locations and formats to support cultural comfort and inclusion

Our focussed planning for the upcoming leadership and vision workshop, facilitated by Tony McLean, will strengthen our culturally responsive practice further. The

workshop is intentionally designed to allow participants to express their vision for a good life through their own cultural lens—whether grounded in Māori tikanga, Pasifika values, or other cultural identities. Tony’s facilitation approach encourages participants to incorporate their whakapapa, whānau roles, cultural practices, and community-based strengths into their vision. This reflects the EGL principles of self-determination, person-directed support, mana-enhancing practice, and whānau involvement.

Co-designing elements of the workshop with disabled participants ensures their perspectives directly shape the content and delivery. This approach reinforces our belief that cultural safety cannot be designed “for” people, it must be designed with them.

Overall, our organisation supports a culturally responsive environment by ensuring that culture is not an add-on, but a central part of how we walk alongside people. Through respectful relationships, tailored advocacy, and a commitment to lived experience leadership, we create an environment where all people feel valued, understood, and empowered.

We approached a Kuia as we realised the importance of a Te Reo term for our organization and were gifted the name Āwhina Tāngata. This has the meaning to help or support people which symbolizes the focused and wider work of Citizen Advocacy.

Emerging Issues and Trends Relevant to Citizen Advocacy

Across recent advocacy work, several system-level trends are becoming increasingly visible. These do not relate to any single provider but reflect wider pressures within the disability support system:

1. Growing Reliance on Citizen Advocacy to Resolve Access Barriers

More people are needing advocacy support not for disputes, but simply to access the services they are already eligible for. Advocates are increasingly required to step in where systems are fragmented, communication is inconsistent, or people cannot navigate service pathways on their own.

2. Workforce Instability Creating Unmet Essential Needs

Frequent staff turnover, inconsistent support, and difficulty matching workers are leading to gaps in essential daily supports. This is resulting in more people experiencing unmanaged risks at home and turning to advocacy for urgent assistance.

3. Behaviour-Based Explanations Affecting Service Access

Advocates are observing a pattern where people with higher or more complex support needs are described as “non-engaging” or “difficult,” which can reduce their

access to services. This trend raises equity concerns and contributes to increasing advocacy involvement.

4. Lack of Clear Crisis Response Pathways for Everyday Health Risks

Situations that involve hygiene, safety or urgent basic needs often do not trigger timely responses from service systems. Advocates are increasingly required to coordinate or escalate these issues to prevent them from becoming health or safety emergencies.

5. Service Fragility When Key Staff Are Unavailable

When coordinators or key staff are on leave, service continuity can stall. Handover processes are inconsistent across the sector, leading to delays for disabled people and increased advocacy demand to ensure follow-through.

6. Increased Complexity and Intensity of DIAS Work

Advocates are spending more time on:

- crisis navigation
- cross-agency coordination
- facilitating communication and relationships
- ensuring that essential support needs are met

This indicates a shift in DIAS demand from information/advice toward more intensive system-navigation and issue resolution.

6. Impact Stories: Voices of Change

Story 1: Standing Up for Felicity Rights

Felicity (pseudonym) is a woman living with an intellectual disability who lives independently but finds it challenging to advocate for herself, particularly when navigating her WINZ obligations and entitlements. Before connecting with her advocate, she was receiving only \$5 per week in Disability Allowance. She accepted this amount without realising she may be entitled to additional support to help meet the cost associated with managing her disability.

With the support of her advocate, they reviewed her WINZ entitlements together. Her advocate helped her understand the eligibility criteria, gather the required documentation, prepare for a review of the decision, understand her rights, and build her confidence. The advocate also supported Felicity to meet with her GP to discuss disability-related costs and advocated for recognition of the additional costs associated with her disability, helping to achieve an outcome that better supports her health, independence, and quality of life. Through persistence, encouragement, and effective advocacy, WINZ reassessed her situation and her Disability Allowance increased from \$5 per week to \$72 per week.

Story 2: Voices of change: An Advocates Standing Alongside a Family

When George (pseudonym), a 62-year-old man, with physical and intellectual disabilities, experienced severe distress following his mother's hospitalisation, his family was struggling to cope. His care needs had increased, his wheelchair was no longer suitable, and his elderly family could no longer safely provide the physical support he needed. George's brother, John (pseudonyms), reached out to Citizen Advocacy for help.

The volunteer advocate listened to the family, took time to understand their concerns, and stood alongside them as they navigated complex support systems. The advocate worked with John to request an urgent face-to-face assessment with Kaikaranga (Taikura Trust) and attend the meeting with the family, ensuring their concerns were clearly communicated.

Through this advocacy, George gained access to in-home and out-of-home respite support, with referrals for behaviour support and occasional therapy to explore a hoist and other equipment. The advocate also supported to reconnect with health services. Determined advocacy turned the family concerns into action, ensuring George's needs were heard, recognised and responded to with appropriate support.

7. Future Outlook: Vision and Plans

Over the past year, Citizen Advocacy Auckland has continued to strengthen its commitment to the Enabling Good Lives (EGL) principles by shifting our practice further toward person-directed leadership, natural relationships, and community inclusion. A key change has been our focus on supporting adults with an intellectual disability and their whānau to develop a clear personal vision for a good life, led by their own aspirations rather than service-driven planning.

To deepen this work, we have secured funding for a one-day leadership and vision workshop facilitated by Tony McLean of Allies Aotearoa. This workshop is a significant future initiative that directly aligns with EGL. The purpose is to support adults with an intellectual disability to take the lead in designing their own lives, grounded in what matters most to them—the essence of person-directed planning. Through storytelling, reflection, visual tools, and facilitated conversations, participants will create the foundation of a personal vision that reflects their identity, culture, values, and goals. This supports the EGL principles of Self-determination, Beginning early, Person-directed, and Ordinary life outcomes.

Another important shift is our commitment to co-design. In line with both EGL principles and our Frozen Funds grant requirements, we are forming an advisory group of adults with an intellectual disability and whānau to help shape the workshop content. This ensures the workshop is informed by lived experience and reflects what people themselves say they need. It also supports EGL principles of Mana enhancing, Whānau, and Inclusive communities.

The vision workshop also integrates cultural responsiveness, particularly for Māori and Pasifika participants. Tony's facilitation approach supports participants to frame their vision through their cultural values, identity, and whānau contexts. This aligns closely with EGL's commitment to culturally grounded supports, ensuring that each person's leadership journey reflects who they are and the communities they belong to.

Looking ahead, our future plans include embedding the outcomes of this workshop into our ongoing advocacy practice. Participants will be supported to use their vision statements to guide decisions about services, relationships, and community participation. Staff and volunteer advocates will also be guided by these visions to strengthen the natural supports and valued roles that participants identify.

Overall, this workshop represents a shift in our organisation toward proactive, person-led leadership development, helping disabled people take greater control of their own lives. It also provides a model for future EGL-aligned initiatives, where co-design, cultural responsiveness, natural supports, and person-directed visioning are central to everything we do.

Citizen Advocacy Auckland (Inc)

Financial Reports

For the year ended 31 March 2026

Contents	Page
Statement of Service Performance	1
Statement of Financial Position	2
Fixed Asset Schedule	3
Notes to the accounts	4
Audit Report	5

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Citizen Advocacy Auckland (Inc)**Statement of Service Performance****For the year ended 31 March 2026**

	2025	2026
Income		
Grant: Disability Resource Centre	22,475	22,812
Grant: Te Pou Funding	4,646	-
Grant: MOH Contract	52,456	42,988
Grant: COGS - Manukau - Auckland - Waitakere	6,500	2,619
Grant: Four Winds	1,140	3,034
Fees for Training	280	-
Refunds	82	-
Interest Received	1,110	830
	88,689	72,283
Less Expenses		
Accounting	1,257	1,368
Advertising	275	365
Advocates & Proteges	717	989
Bank Charges	37	93
Board Meeting /Conference Costs	1,870	1,485
Supervision	-	600
Computer Expenses	410	1,527
Depreciation	548	2,802
SDM Workshop	-	1,251
Interest Paid	-	6
Gifts	280	95
Insurance	1,583	1,612
Interpreter	1,062	1,047
Postage and Stationery	659	437
Printing	308	412
Professional Development/Training	5,750	42
Rent/Rates	3,618	-
Salaries	54,535	45,687
Small Value Equipment	156	828
Subscriptions	1,361	999
Telephone, website & Internet	1,615	1,770
Travel/Mileage/Taxi	760	4,087
Waste Removal and Cleaning	238	-
Total Expenses	77,039	67,502
NET SURPLUS	11,650	4,781

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Citizen Advocacy Auckland (Inc)

Statement of Financial Position

For the year ended 31 March 2026

	2025	2026
CURRENT ASSETS		
Bank - Cheque Account	39,911	50,514
Investment Account - 72	19,674	20,503
Accounts Receivable	4,430	-
Total Current Assets	64,015	71,017
NON-CURRENT ASSETS		
Fixed Assets as per Schedule	1,494	3,175
TOTAL ASSETS	65,509	74,192
CURRENT LIABILITIES		
GST due for payment	5,399	4,318
PAYE due for payment	954	-
Accounts Payable	130	-
Visa Credit Card	308	452
Four Winds Grant not yet spent	3,034	-
COGS and Frozen Fund Grant not yet spent	-	8,957
Total Current Liabilities	9,825	13,727
TOTAL LIABILITIES	9,825	13,727
NET ASSETS	55,684	60,465
MEMBERS' FUNDS		
Opening Balance	44,034	55,684
2026 Surplus	11,650	4,781
TOTAL MEMBERS' FUNDS	55,684	60,465

Signed: *Debbie Espino*
Chairperson

Date

14/9/2026

Secretary *J. M. Hester*

Date

14/9/2026

Treasurer *A. Smith*

Date

16-9-26

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ASSET REGISTER
Citizen Advocacy Auckland

AS AT 31 MARCH 2026

Date	Description	Original Cost	Opening Bal	Bought	Disposed	Months	Valuation	Rate	Dep b/fwd	Dep this Year	Total Dep	Closing Bal
Computers												
3/07/2023	HP Elitebook 630	\$ 1,437.92	\$ 449.35			12	DV	50%	\$ 988.57	\$ 224.68	\$ 1,213.25	\$ 224.68
5/05/2025	Dell Inspiron Laptop	\$ 1,362.77		\$ 1,362.77		11	DV	50%	\$ -	\$ 624.60	\$ 624.60	\$ 738.17
		\$ 2,800.69	\$ 449.35	\$ 1,362.77					\$ 988.57	\$ 849.28	\$ 1,837.85	\$ 962.84
Office Equipment												
10/09/2019	Mobile phone	\$ 521.73	\$ -			12	DV	67%	\$ 521.73	\$ -	\$ 521.73	\$ -
		\$ 521.73	\$ -	\$ -					\$ 521.73	\$ -	\$ 521.73	\$ -
Website												
19/02/2025	Deposit on Website	\$ 1,140.00	\$ 1,045.00	\$ -		12	DV	50%	\$ 95.00	\$ 522.50	\$ 617.50	\$ 522.50
5/05/2025	Website Design & Development	\$ 3,120.00		\$ 3,120.00		11	DV	50%	\$ -	\$ 1,430.00	\$ 1,430.00	\$ 1,690.00
		\$ 4,260.00	\$ 1,045.00	\$ 3,120.00					\$ 95.00	\$ 1,952.50	\$ 2,047.50	\$ 2,212.50
Grand Total									\$ 1,605.30	\$ 2,801.78	\$ 4,407.08	\$ 3,175.34

Citizen Advocacy Auckland (Inc)

Notes to the Financial Statements

For the year ended 31 March 2026

Accounting Policies

Reporting Entity

Citizen Advocacy Auckland (Inc) (incorporated under the Incorporated Societies Act 2022) actively seeks to match vulnerable people with an intellectual disability with valued citizens in 1:1 relationships. These relationships are mutually beneficial and act as a protection for people who are at risk of loneliness, harm and abuse. These financial statements have been prepared in accordance with the Incorporated Societies Act 2022.

Measurement Base

The accounting principles recognised as appropriate for the measurement and reporting of income, expenditure and financial position on a historical cost basis are followed by the society.

Changes in accounting policy

There have been no changes in accounting policy during the year. All accounting policies have been applied on a basis which is consistent with that of previous years.

Commitments for capital expenditure

There are no liabilities in respect of capital expenditure at balance date other than those provided in the financial statements.

Grants/Contracts have been received during the year as follows:

Ministry of Health Contracts - \$42988.14

DRC Contract - \$22,812.19

COGS - \$4,083.00 (\$1,464.11 unspent)

Frozen Funds Grant \$7,273.00 (unspent)

Contingent Liabilities

At balance date there are no known contingent liabilities.

Events subsequent to balance date

There are no events subsequent to the balance date and up to the time of preparation of these accounts that materially affect the position as it existed at that date.

Audit Report

To the Readers of the financial statements of Citizen Advocacy Auckland Incorporated

I have audited the attached financial statements comprising the Statement of Financial Performance, the Statement of Financial Position, and the notes to the financial statements. The financial statements provide information about the past financial performance of the Society and its financial position as at 31st March 2026. The information is stated in accordance with the accounting policies included in the notes to the financial statements.

Board responsibilities

The Board is responsible for the preparation of financial statements which give a true and fair view of the financial position of the Society as at 31st March 2026 and of the results of operations for the year ended 31st March 2026.

Auditors' responsibilities

It is my responsibility to express an independent opinion of the financial statements presented by the Board and report my opinion to you.

Basis of opinion

An audit includes examining, on a test basis, evidence relevant to the amounts and disclosures in the financial statements. It also includes assessing:

The significant estimates and judgements made by the Board in the preparation of the financial statements, and

Whether the accounting policies are appropriate to the Society's circumstances, consistently applied and adequately disclosed.

I conducted my audit in accordance with generally accepted auditing standards in New Zealand except that my work was limited as explained below. I planned and performed the audit so as to obtain all the information and explanations which I considered necessary in order to provide me with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatements, whether caused by fraud or error. In forming my opinion, I also evaluated the overall adequacy of the presentation of information in the financial statements.

Other than in my capacity as auditor I have no relationship with or interests in the Society.

Opinion

I report that the statements include all income and expenditure recorded in the books of the Society. I have received all of the information and explanations that I have required and, in my opinion, the financial statements fairly reflect the financial results for the year ended 31st March 2026 and the financial position as at that date.

The audit was completed on 10th June 2026 and my unqualified opinion is expressed as at that date.



Adele Sutton
Office Professionals St Lukes

Date: 10th June 2026