



### Greetings to all.

March 2011 marked a very sad event for everyone involved in Citizen Advocacy as the founder of Citizen Advocacy, Dr Wolf Wolfensberger passed away in the United States. Citizen Advocacy was based on principles that Dr. Wolfensberger developed and our programme is based on his teachings. Dr. Wolfensberger firmly believed that people with disabilities would benefit from

having an ordinary unpaid citizen stand beside them, to act as an advocate and speak out when needed.

Dr Wolfensberger didn't feel that it was safe to have only paid people in services in a vulnerable person's life, as sometimes what was good for an organization, wasn't good for the person. Only an unpaid citizen would be prepared to take a stand for what was right and just no matter the consequences.

Dr Wolfensberger was one of the most influential people whose ideas have impacted upon human services in the last 40 years. He wrote the Principle of Normalization in Human Services in 1972 and this publication had a huge impact of the future direction of services to people with disabilities. Dr. Wolfensberger challenged everyone to think about how badly people with disabilities had been treated throughout history and he proposed a systematic theory which outlined ways to reverse this bad treatment. A first step is for all of us to recognize our own part in this societal devaluation and act in a conscious way to reverse devaluation. Dr Wolfensberger's ideas have influenced many people throughout the world and he will be sadly missed. I feel privileged to have known and worked with Dr Wolfensberger in Toronto in 1973-1978. Dr Wolfensberger has left a huge legacy for good with many people committed to making a difference in the lives of others as a result of his work. May he rest in peace

I am really very pleased to report on a special event that occurred in February 2011. Ana Maria, Coordinator of Citizen Advocacy Auckland Inc. became a Justice of the Peace, making history as the first Latin American person to become a J.P in New Zealand. Congratulations Ana Maria! Another example of the Ana Maria's commitment to community involvement and a fine recognition of her abilities.

I look forward to meeting new and existing members of Citizen Advocacy Auckland at upcoming events throughout the year. The recent earthquakes in Christchurch and Japan have reminded us that it is individuals reaching out to their neighbours that can make such a difference. That is why citizen advocacy is still relevant and important. Thank you for keeping Dr. Wolfensberger's vision alive.

**Fran Hartnett (Chairperson)**

### Greetings from the Coordinator:

This year started with so much pain and devastation in Australia, Christchurch and Japan. My heart goes out to them all. Last year my birth country, Chile, was affected by an earthquake and I never thought that a year later that there would be an earthquake in NZ. I come from a country where I experienced earthquakes and volcanic eruptions a few times in my life. With New Zealand being a such small country we are all affected. During the last four months the situations experienced give us time to think urgently about what is important and what kind of life we want to live and what we want to achieve. With sadness I learnt that on 27 February 2011 that Dr Wolf Wolfensberger peacefully passed away. As you know Dr Wolfensberger is the originator of Citizen Advocacy and Social Role Valorization (SRV). Dr Wolfensberger will be greatly remembered as a stirring, controversial speaker that changed the life of people with disability all around the world. He was born in Germany in 1934, then he moved to America where he was an Academic who influenced Disability Policy and practice. His work will be continued by all of us who work to make a positive difference in peoples' lives. If you would like to know more about Dr Wolfensberger visit [http://en.wikipedia.org/wiki/wolf\\_wolfenberger](http://en.wikipedia.org/wiki/wolf_wolfenberger)

The CA Board is seeking two new board members, a person with financial skills and a person with marketing skills. If you have the skills and want to make a difference please contact the CA office.

When you had read and taken some notes from this Newsletter, please pass it on to other people.

**Warm regards, Ana María de Vos Sánchez**

### Sharing Our Lives

#### From the CA 20 years Conference & Celebration

Sue and Susan spoke about their seven year relationship through C.A. They described themselves as "The Coffee Queens" because they usually meet and talk at a coffee shop. Susan also spoke about



wanting a few more people in her life, because she doesn't get to meet with Sue as often as she would like. While their friendship has lasted over time, the distance between their places and Sue's family and work commitments prevent them from getting together as often as they'd like. Sue and Susan are looking for a couple of other people who would be welcomed into Susan's small circle of friends. "Then we could call ourselves The Coffee Club!"



## Anniversaries Congratulations to:



### April

Barbara and Alison .....21 years  
Patricia and Jean..... 2 Years

### May

Annette and Fran.....21 years  
Kevin and Fran .....21 years  
Scott and Teresa .....8 years  
Clare and Bhama.....4 years  
Andre and Sara .....4 years  
John and Bill.....2 years  
Linda & Shan Shan .....2 years  
Mary & Christ.....2 years  
Viola and Alison ..... 1 year

### June

Frances & Karen .....13 years  
Linda & Liz.....11 years  
Jenny & Lyn.....10 years  
Grahme & Mary .....4 years

### July

Hamish & Maureen .....20 years  
Sacha & Ana .....5 years  
Clare & Haiyan.....4 years  
Tania and Heather .....2 years

*We welcome Serita and Rachael as a new Citizen Advocacy matched.*

## The Ranfurly Care Society

The Ranfurly Care Society invites you to view some of the art created by a group of people who attend the Ranfurly Care Activity Centre:

[www.ranfurlyartroom.blogspot.com](http://www.ranfurlyartroom.blogspot.com)

[www.ranfurlymosaicartists.blogspot.com](http://www.ranfurlymosaicartists.blogspot.com)

*"I found I could say things with color and shapes that I couldn't say any other way - things I had no words for". (Georgia O'Keeffe)*

## Panacea Healthcare

Panacea Healthcare is excited to announce the launch of a new travel website for disabled travelers –

[www.panaceatravelability.com](http://www.panaceatravelability.com)

The website is unique for New Zealand tourism in that it enables people with mobility restrictions - wheelchair users, people using crutches or people with other specialist mobility needs, to plan and book their complete holiday, including accommodation, activities to do and transport options.

"We are delighted to find a way for people with mobility restrictions to see New Zealand safely and conveniently," says Jan Hilder Managing Director of Panacea Healthcare.

## Domestic Violence and disabled People

A new booklet for disabled people and their carers was launched in Auckland on 8 March 2011(International women's day) by Women's Affairs Hon. Hekia Parata at the CCS Disability Action group. The booklet titled Domestic Violence and Disabled People has been developed by the Auckland Domestic Violence and Disability Group, and funded by the "It's not OK" Campaign. The booklet describes specific forms of violence, abuse and discrimination that happen to disabled people, who abusers could be and includes a quiz readers can do to find out if they are being abused. It highlights how agencies can respond effectively to family violence with disabled people and how individuals can seek help and increase their safety and that of their children. The Auckland Domestic Violence and Disability Group worked with the national Disability Coalition Against Violence to ensure messaging and images were appropriate. [www.areyouok.org.nz](http://www.areyouok.org.nz)

*Persons with disabilities have historical been invisible in the human rights system and have been overlooked in Human Right work. This is no longer acceptable (Navanethen Pillay, United Nations High Commissioner for Human Rights)*

## The Confidential Listening And Assistance Service

### The People Who Claim Abuse In State Care Now Have An Opportunity To Be Heard

The Confidential Listening and Assistance Service (CLAS), a small independent agency administered by the Department of Internal Affairs has been established by the Government as part of the 'whole of Government response' to historical claims.

CLAS is open to people who have concerns about their time in State care before 1992. State care includes Child Welfare care, psychiatric hospital admissions, health camps and special education schools.

The service offers a forum where people present their stories to a small panel, and are offered a tailored package of assistance. The Panel is Chaired by Judge Carolyn Henwood. Experienced facilitators assist people to prepare to tell their story and coordinate counselling and other assistance.

The Service is client centred and strengths focused. People can present their story in a confidential and respectful environment. The Service listens to whatever people wish to say without criticism or cross examination and are assisted towards resolution and reconciliation. The Service can help identify people's current needs by looking at the legacy of effects that are lingering in their lives and provide assistance to access services to address these.

Please help CLAS to help those who need it. The most vulnerable members of our communities may need your encouragement and support to come forward.

Tell people who could benefit from speaking with CLAS, to call us on our Free-Call phone number: **Confidential Listening and Assisting Service 0800 356 567**

For more information about CLAS go to [www.listening.govt.nz](http://www.listening.govt.nz)

Life is more than just breathing,  
real living is made up of moments  
that take your breath away

Life is beautiful!  
Especially with good friends

A few photos from **CA** 20 Years Celebration



Good friends are like stars, you don't always see them  
but you know they are always there

## CA Events 2011

<b>TBC</b>	Workshop - Confidential Listening and Assistance Service (CLAS)
<b>22 June</b>	CA Evening Celebration Advocates & Protégé
<b>27 November</b>	Christmas Party

## Information & Networking

### NZ Disability Federation of Disability Information Centres (NZFDIC)

Provide information to people with disabilities and older people, their families, caregivers, health professionals, manufacturers, suppliers, architects and builders, voluntary and statutory agencies, students and the general public.

www.nzfdic.org.nz  
0800 693 342

### Annual Outdoor Activity Camp 2011

The Brain Injury Association of Auckland Inc.  
15 to 17 April

Sailing, Canoeing, Rafting, Climbing, Archery etc..  
Enquiries: Rosemary or Stephen 520 4791

### "The Big Event"

December 2nd & 3rd, 2011

ASB Expo Centre, Greenlane.

Bookings for Exhibitors open on April 1st, 2011

An Incredible educational experience, great networking opportunity and most of all FUN. For information how you or your group or business can be involved, email: adpnexpo@gmail.com

### Conference:

#### ASID-NZ

Australasian Society for Intellectual Disability  
31st. Aug - 2nd. Sept. 2011 in Rotorua  
www.assid.org.nz

### Hearing Association (Auckland) Inc.

Ear Wax Removal using Micro-Suction  
Free for people with disability  
For an appointment phone: 09-524 9847

### For a Need Assessment

Contact Taikura Trust www.taikura.org.nz

### Waitakere Community Law Service

Free Legal Workshops  
diwn@xtra.co.nz

### Auckland Disability Law

Phone: 09-257 5140 or 027 457 5140  
info@adl.org.nz

### Fresh Perspective

Parents you're not alone  
www.fresperspective.org.nz

### Musician with learning / Intellectual D.

Contact: Paul Richards P.Richards@southdownhousing  
Visit: www.heavylload.org  
www.heavylloadthemovie.com

### Confidential Listening and Assistance Service (CLAS)

Phone: 0800 356 567 www.listening.govt.nz

### Self defence for women

Contact Jacqui Carlson 625 3310 or e-mail  
Jacqui.carlson@ccsdisabilityaction.org.nz

## Citizen Advocacy happens when...

Citizen Advocacy happens when a valued and competent citizen who is unpaid and independent, with the support of an independent Citizen Advocacy office, represents the interests of a person with intellectual disability as if those interests were the advocate's own.

### (Australia & New Zealand Citizen Advocacy Conference Sydney May 1993)

## Citizen Advocacy Board 2011-2012

**Chairperson** Fran Hartnett (Founder)

**Secretary** Liz McAneny

**Treasurer** Vacancy

### Board Members

Annette Rogers Debbie Espiner

David Hughes Jee Ho Rodriguez

Kevin Rogers Margaret Corin

Yvonne Riley

### Coordinator

Ana Maria de Vos Sanchez

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