



Chairperson's message



2009 has been a challenging year for Citizen Advocacy Auckland. Citizen Advocacy, like many other organisations has felt the effects of the economic downturn, with the programme finding it harder to recruit people who will make the commitment of energy and time it requires to become an advocate. The programme has, however, continued to make new matches and to support members in their advocacy roles and I am pleased to report we have increased the number of matches in our programme over the last year. However we still have a number of people waiting to be matched with advocates and we are committed to working hard to respond to this need.

We look forward to receiving the results of the internal review of our programme which will be conducted during November 9-11 2009 by John Armstrong and Jenny Smith from Australia. Both John and Jenny have a wealth of knowledge and experience in the advocacy area and in the field of intellectual disability and their input to our programme will be invaluable. We are privileged to have their sharing of wisdom and knowledge to add depth and strength to our efforts to run a quality Citizen Advocacy programme. I am sure this review will assist us to develop new ways to attract and support advocates and protégées and to meet the challenges we face.

A highlight of C.A.'s year was the attendance of Ana Maria, Coordinator and Liz McAneny, Board member at the National Citizen Advocacy Conference in Adelaide hosted by Citizen Advocacy South Australia in February 2009. Ana Maria and Liz reported that this experience enriched their knowledge of the principles of Citizen Advocacy and assisted them in the development of networks that will help our programme in the future. We have already benefited from this with the scheduled internal review. This was a direct result of links made at the South Australian conference.

Ana Maria presented a well received paper at this conference and she also had the opportunity to participate in a Citizen Advocacy Programme Evaluation (CAPE) after the conference. This provided Ana Maria with valuable insights into the challenges and successes faced by another Citizen Advocacy programme. The Board is aware that we are the only Citizen Advocacy programme in New Zealand so it is doubly important for us to

maintain links with programmes in Australia to keep us informed and on track.

2010 marks a very important milestone for Citizen Advocacy Auckland. Our programme turns 20 and we wish to celebrate this! Debbie Espiner, Board Member has agreed to chair the committee planning this event and considerable progress has already been made under Debbie's able leadership. The event will take place on November 19-20, 2010 at the Barry Court Hotel and Conference Centre in Parnell. We plan a one and a half day event starting Friday afternoon which will combine inspiring presentations, people telling their stories and plenty of time to celebrate Citizen Advocacy's achievements. You are all invited and we are fundraising to make this event accessible to all.

Citizen Advocacy sponsored board member Kevin Rogers to the NZASID conference in Hamilton in August. Kevin reported to the Board that it was a valuable experience and he made valuable contacts for Citizen Advocacy.

Ana Maria continues to promote the vision and purpose of Citizen Advocacy at numerous forums throughout the year. Workshops for advocates continue to be organised. In June 2009 we held another very successful evening attended by more than 60 people in our programme to celebrate National Volunteer week. Once again it was wonderful to see people who have been in C. A. relationships for nineteen years attending and enjoying this event. It was great to welcome new people on board also.

The Board extends its sympathy and loving thoughts to the families and friends of people in our programme who have passed away during the year. Your loved one's legacy will not be forgotten.

Citizen Advocacy would like to acknowledge the ongoing financial support which we receive through our contracts with the Ministry of Health and the Disability Resource Centre Subcontracted Services (DIAS). The programme could not function without these contracts. We would like to thank COGS for its financial support of Citizen Advocacy Auckland. We also acknowledge New Zealand Post for its donation of some free postage to our programme.

My sincerest thanks to Ana Maria who does such a splendid job as Coordinator. Ana Maria is unstinting in her commitment to ensuring C.A. Auckland is the best it can be and we thank her for that. Thank you to David Hughes, Board member who does a great job co-chairing the Board meetings. A special thanks to Liz McAneny, Secretary, Fred Yuen, Treasurer and to Adele Brady our new auditor. Many thanks

Chairperson's message (Continued)

to all our Board Members Debbie Espiner, Jee Ho Rodriguez, Yvonne Riley, Annette Rogers and Kevin Rogers. We just could not go on without your willing and enthusiastic support. Many thanks to Gwenda Reid of \$z and Sense Fundraising for her assistance with funding applications.

Finally my thanks to the advocates and protégés in

our programme. Your relationships are the essence of Citizen Advocacy and it is you who show others in our communities that people can be there for each other in good and hard times. Thank you all for ensuring that Citizen Advocacy is still alive and well in 2009!

See you at our Christmas party on Sunday November 29 2009.

Fran Hartnett (Chairperson)

Coordinator's report

Core Activity

One of the major core activities is finding new advocates, recruiting advocates, keeping in touch with existing advocates and protégés plus administration duties and networking with other services and the community.

Also Citizen Advocacy Auckland Inc. (CA) has a contract with the Disability Information Advisory Service (DIAS). This contract is for CA to provide information about other disability services in the community when people request such information.

Finding new advocates and maintaining the matches is a big challenge for our organization. Nevertheless, 11 matches were made between July 2008 and June 2009. In the same period because of changed life circumstances, 3 matches have ended. Sadly 3 protégés passed away. They all brought special gifts to the CA programme and they are missed (RIP).

From October 2008 to September 2009 the office handled 33 faxes, 2820 e-mails, 1,104 phone calls and 869 letters.

For my professional development in February I attended the Citizen Advocacy National Conference 2009 in Adelaide Australia and I was a team member of CAPE. The Conference was informative and useful. It was an overwhelming positive experience for me to be part of the CAPE team. In May I attended the New Zealand Federation Disability Information Centres conference in Napier and two half day workshop about "Recruiting Today's Volunteers" Every 8 weeks I have supervision which I have found to be a refreshing and positive experience in my solitary role as a coordinator.

The Citizen Advocacy Board

Every six weeks, I present an administration and activities report covering the previous six weeks to the board. The board treasurer also presents a financial report at this meeting. Each board member contributes to CA in different ways which make our board strong with their personal and professional capacities on specific issues. I especially thank Liz McAneny for her support at the CA Conference in Adelaide and here in New Zealand. I thank all board members for their support and contribution.

Funding

Both the Ministry of Health and the Disability Resource Centre have contracts until June 2011. Both these

contracts require that CA submit a report every three months. I make sure that all records and information have been sent according to the contractual agreement.

Advocates and Protégés

My role as a coordinator is to provide the advocates and protégés ongoing support throughout their journey. I do this by phone, fax, e-mails, newsletters and visits.

We currently have 47 matches with 44 dedicated Citizen Advocacy advocates. Citizen Advocacy advocates believe in the right of all people to be treated with dignity and respect.

- The Citizen Advocacy advocates give their time freely and do not expect material rewards. They are genuine about making a serious commitment to a person with an intellectual disability, have high expectations about what's possible and about what people with an intellectual disability can achieve with the right support.
- Demonstrate to the community by their actions and attitudes that people with intellectual disability are valued community members with the same needs and interests as others.
- Represent the interests of a person as if they were their own. The advocates come from all walks of life, are all ages and each brings with them a very individual range of life experiences and expertise. They come with the desire to make a difference in one person's life as our logo states "When One Person Can Make a Difference"

I thank the advocates for their strong support of friendship, practical assistance, advocacy and for promoting and defending the rights and interests of the protégées as if they were their own.

Thank you to all protégés and advocates that collaborated with articles for our Newsletter, also a big thank you for responding to our invitations.

Without the perseverance and support from the board, advocates, protégés and CA supporters CA wouldn't be able to exist. Thank you for sharing with us the CA vision and commitment to make a positive difference in people lives.

This is my fifth year in the role as a coordinator for CA Auckland.

Ana Maria de Vos Sánchez

Citizen Advocacy Auckland (Inc)

**Statement of Financial Performance
For the Year Ended 31 March 2009**

<u>Revenue</u>	2009 \$	2008 \$
Donations	10406	10344
Fundraising	304	465
Grant: Disability Resource Centre	18762	18539
Grant: Health Funding Authority	38588	37975
MOH Contract	2964	1661
Interest	464	
Dividend Received		
Total Revenue	71488	68984
Less Expenses		
A C C Levy	156	
Bank Charges	9	14
Conference Costs	2869	
Depreciation	335	495
Electricity/Rates	1467	883
General Expenses	1292	1666
Insurance	678	648
Meeting/Function Costs	5049	2538
Office Expenses	1455	526
Postage & Stationery	3559	3210
Professional Development	946	
Rental	12470	9995
Repairs & Maintenance	85	
Salaries	37912	38511
Small Value Equipment	309	
Subscriptions	744	475
Telephone, Tolls & Internet	2054	2711
Training	93	93
Travel	2207	851
Total Expenses	73596	62616
Excess Income over Expenditure/(Loss)	2108	6368

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Citizen Advocacy Auckland (Inc)

**Statement of Financial Position
For the Year Ended 31 March 2009**

	2009 \$	2008 \$
Current Assets		
Bank – Cheque Account	7639	12854
Investment Account	37613	34825
Petty Cash	(46)	15
Total Current Assets	45206	47694
Fixed Assets		
Furniture & Fittings	463	685
Computer	237	351
Total	700	1036
Total Assets	45906	48730
Current Liabilities		
Creditors	5776	5776
Total Liabilities	5776	5776
Accumulated Funds		
Balance Brought Forward	42954	36586
Surplus/(Loss) this year	(2108)	6368
Adjustments from previous year	(716)	
	41562	42954
Total	45906	48730

Signed:
Chairperson.....
Secretary.....
Treasurer.....

Dated this 23 day of October 2009

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"I have learned that whenever I decide something with an open heart I usually make the right decision" **Maya Angelou**

Matches Anniversaries Congratulations!



Protégés - Advocates

December

Elaine & Rosa Maria..... 5 years
Gavin & Gunalan..... 3 years
Peter & Viola 2 years
Suzanne & Ester 1 year

January 2010

Jules & Christ..... 3 years
David & Viola 1 year

February

Marion & Julie 17 years
Alison & Julie 12 years
Stephen & Yvonne 8 years
Lynette & Mary..... 5 years
John & Stuart 3 years
Peter & Max 2 years

March

Susan & Sue 5 years

Information & Networking

Auckland Down Syndrome Association

January Holiday Programme
Call Christel 09-636 0351

www.adsa.org.nz

Office hours
Monday to Thursday
9:30am to 2:15pm

3rd. December 2009

International Day of
People with Disabilities

Recreate New Zealand

Dec. Holiday
Programme, Disco
Jan. Youth camps
March. Mangawai getaway

Contact 09-634 3474

Parent & Family

Trust & welfare guardianship
Planning for when we
are no longer here.
Wed. 9 December 2009

Contact Lisa 09-636 0351
lisa@pfrc.org.nz

NZ Disability Federation of Disability Information Centres (NZFDIC)

0800 693 342

Auckland Disability Law

Phone: 09-257 5140
or 027 457 5140
info@adl.org.nz

Parent to Parent

www.parent2parent.org.nz

Hon. Tariana Turia Minister for Disability Issues

The Minister comes from a whanau background with a sibling and grandchild with disabilities. She has the desire to see improvements in delivery of supports and services for all people with disabilities. The Minister is very hands-on and she likes to meet with people to see for herself what the issues are. If you want to know more about Hon. Tariana Turia visit:

www.beehive.govt.nz/minister/tariana+turia

New Zealand is the only country that I have heard of that accepts refugees with disabilities within Australasia. Despite the many difficulties they face such as the English language, they become active members in New Zealand communities.

Welcome new matches

Ken & Glenton & Nadene

Citizen Advocacy a Free Given
Relationship that Make a Difference
in People Lives

Citizen Advocacy Board 2009-2010

Chairperson Fran Hartnett (Founder)
Secretary Liz McAneny
Treasurer Fred Yuen

Board Members

Annette Rogers David Hughes
Debbie Espiner Jee-ho Rodriguez
Kevin Rogers Yonne Riley

CA Citizen Advocacy Auckland Inc.

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We wish you a
blessed, safe
holidays and all the
best for 2010

